Case 22-11068-JTD Doc 7061 Filed 02/06/24 Page 1 of 21

1 | Page

Date: 1/31/2024

RECEIVED

Name of Court: United States Bankruptcy Court for the District of Blanks Be-6 AM 10: 49

Name of Debtor: FTX TRADING LTD.

Lead Case Number: 22-11068 (JTD)

Title of Objection: Debtor's Thirteenth (Non-substantive) Omnibus Objection to Certain No Liability Proofs of

Claim.

Name of Claimant: Mai Nguyen

Address of Claimant: 13291 Kelly St, Garden Grove, CA 92844

Email of Claimant: ocmai@protonmail.com Phone Number of Claimant: 714-315-2265

Claim Number:

Description of the basis for claim: To reclaim my deposit of funds

Amount of claim: \$150,000.00 (US dollars)

I am writing to respond to your Omnibus Objection to Claim No.

.____.

You have objected to my claim on the grounds of insufficient documentation. I originally filed for an amount of is 218.2579 BTC per Kroll website's instruction to enter my account's balance before the Nov 14th, 2022. Now I can no longer log into the two websites (www.suremarketaid.com and www.suremarketexpert.com) where I deposited money to, I would like to request to update the amount of the claim to be \$150,000.00 US dollars. I made six deposits to both sites above. All deposits are in BTC. The total deposit is 7.5238054 BTC, each BTC was priced around \$20000 USD at the time of deposit. Thus, the total is \$150,000 US dollars.

I ask that the court overrule the objection and allow my claim for \$150,000.00. My claim is valid and enforceable, and I have attached the following document to prove my case. Please review the attached documents and provide instructions on how I can remotely attend the hearing on Feb 22nd, 2024.

I am unable to submit KYC at the claims.ftx.com web site. Therefore, I include screenshots of my driver license, 3 bank statements, and 3 months of utility bills as KYC evidence. I also include screenshots of proof of deposits, and email communications. The last four digits of my SSN is 6711. I had also sent a physical copy of my driver license to Kroll. Please contact me at the below contact information if you have any questions or concerns.

Phone 714-315-2265

Email: ocmai@protonmail.com

Address: 13291 Kelly St, Garden Grove, CA 92844

Sincerely,

Mai Nguyen

Detailed description of my case

I believe www.suremarketexpert.com is part of FTX. I believe it is part of "West Realm Shires Inc." because the petition date of Nov 14th, 2022 of the case "22-11183" matches with the date of the email from www.suremarketexpert.com stating that they completed their site maintenance.

On Sept 11, 2022, I opened an account with https://www.suremarketaid.com and made 6 deposits of funds (bitcoin) to the site. On Sept 19, 2022, the site was upgraded to be https://www.suremarketexpert.com. On Nov 9, 2022, the new site underwent maintenance, and the maintenance was completed on Nov 14, 2022. After this date, the site paused trading activities on my account and required me to deposit 8.5% of my total trading profit to continue trading (this is a new requirement they added on Nov 14, 2022). I have requested to withdraw funds from the site multiple times, but unable to withdraw anything. I have asked the exchange to deduct the 8.5% from my profit balance directly and let me withdraw the rest but they refused. I also requested a refund of my deposit money only and they refused. Since opening the account, I was not able to withdraw any money.

My sister Thi Nguyen (thi.a.nguyen@gmail.com, also filed a claim no 34432 on Kroll website), also opened account on suremarketexpert.com. She made a withdrawal of \$99.50 USD from the site showing it was from the FTX USDT address 0x2faf487a4414fe77e2327f0bf4ae2a264a776ad2. I believe this is proof that https://www.suremarketexpert.com is part of FTX (please see page 4)

The email I used to open an account with https://www.suremarketexpert.com is ocmai@protonmail.com. My username is IAMMAI. The last 4 digits of my SSN is 6711.

I made 6 deposits to both sites above. All deposits are in BTC. The total deposit is 7.5238054 BTC, each BTC was priced at around \$20000 USD at the time of deposit. Thus, the total is \$150,000 USD at the time. I have filed complaints with reportfraud.ftc.gov, https://www.cftc.gov/, and https://www.ic3.gov/Below is the list of all transfers of my seed money from my crypto.com account and Binance.us. The address of all 6 withdrawals to (from my Binance and Crypto accounts) is:

bc1qrx67wyp86kzugp8swlv3vzcv4fmzghq4j7rs2e

Please see the blockchain browser to see all my transfers of BTC:

https://blockchair.com/bitcoin/address/bc1qrx67wyp86kzugp8swlv3vzcv4fmzghq4j7rs2e

Deposits from Binance.US BTC Transaction ID

On Sept 27, 2022 Deposit amount is 0.05 BTC

0c1a7b984c513d992fc2c9c6e8e5860d1d99b96a51e5cc404fefdf06e6852c48

On Sep 27, 2022 Deposit amount is 1.1 BTC

b0c0b11d47a3e2d4b44d555e0c34737d249ba78667c0bf3714e828afb6fad8b6

Deposits from Crypto.com BTC Transaction ID

On **Sep 15, 2022** Deposit amount is 0.0049792 BTC

35b7c95ad04ba20183bf55094ebd5a3d5223fc1868c501a7132d7b1167d236c1

On **Sep 15, 2022** Deposit amount is 2.4938952 BTC

7b8d70803d5f30305eb3fde38a40af90814cd579924c7ccd2efa4f7bcc2538a8

On Sept 30, 2022 Deposit amount is 1.404 BTC

43caa6eb77216dfdee11b9f0cb25e3e825361121655b9f7d140131358277fb2f

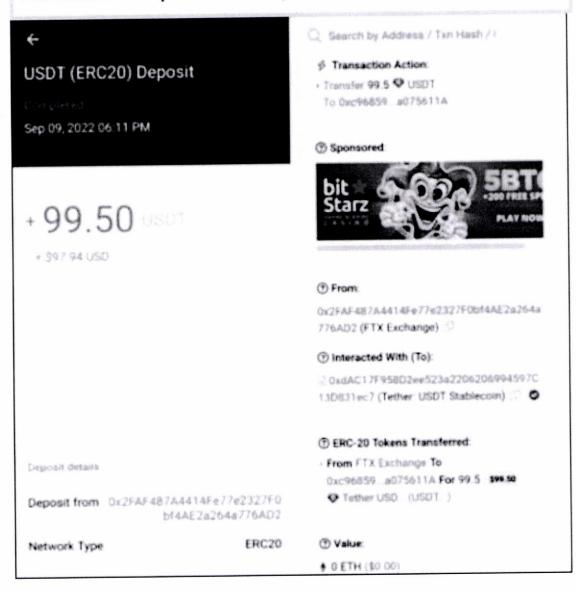
On Oct 25, 2022 Deposit amount is 2.470931 BTC

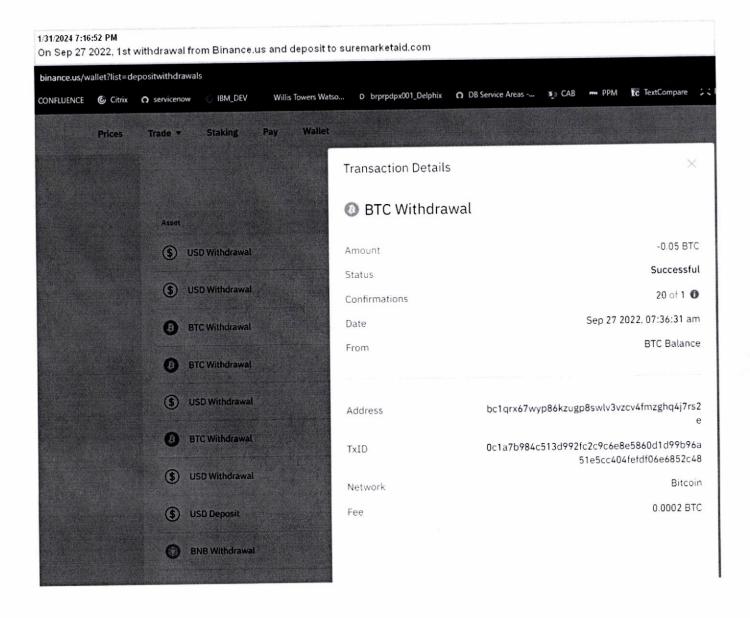
d0e5a4c3edf5c2fddacb9ad90c72632b5fd35b53834386ae4826923870dc1269

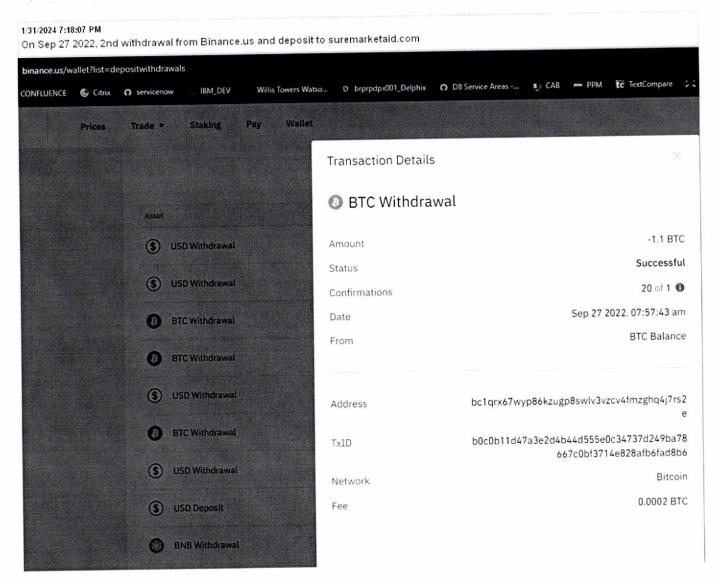
Below are screenshots of proof these 2 sites are part of FTX (page 4), my deposits (page 5-8), email communications with suremarketaid.com and suremarketexport.com (page 9-12). Also screenshots of my KYC (page 13-19)

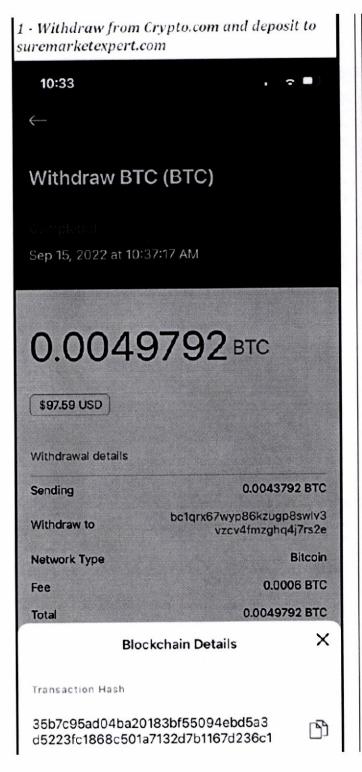
1/31/2024 8:21:56 PM

Screenshot from my sister Thi Nguyen's withdrawal showing the 'from address' is FTX address, which made me believe suremarketaid.com and suremarketexpert.com is part of FTX.



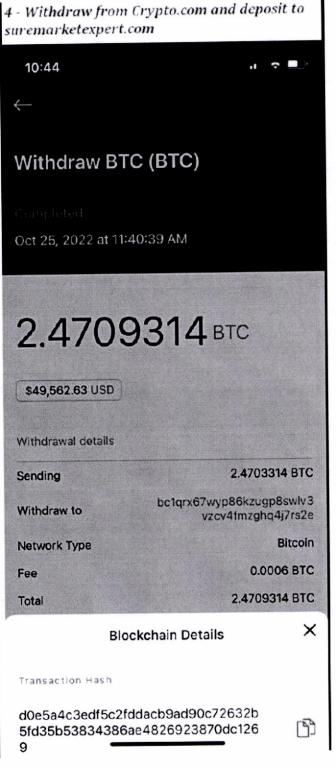












1/31/2024 8:29:02 PM

On Sep 11 2022, the first email I got from suremarketaid.com shows address below: 675 Massachusetts Ave, Combride, MA 02139

Hello MAI,

Welcome to SUREMARKETAID and thanks for signing up! You're one step closer to financial freedom.

NEXT STEP

Please login to your account with your email address to get started.





675 Massachusetts Avenue Cambridge, MA 02139

If you didn't create an account using this email address, please ignore this email or <u>unsubscribe</u>.



1/31/2024 6:57:22 PM

On Sep 19, 2022 the original site is suremarketaid.com

MAINTENANCE NOTICE!!





MAINTENANCE NOTICE!!

Hello, MAII

We are excited to inform you a major upgrade will be carried out on the platform. This upgrade would bring a completely redesigned UI and a whole new trading experiences with a whole lot of trading tools at your disposal

Regards,

The SUREMARKETAID Team.

Copyright © SUREMARKETAID. All rights reserved.

1/31/2024 6:58:59 PM

On Nov 14 2022, after maintenance the new site is changed to suremarketexpert.com

MAINTENANCE COMPLETED!!





Welcome MAI NGUYEN

This is to inform you we have completed the maintenance required on the platform to ensure we serve you better. We apologize for any inconvenience this may have caused, for more informations kindly contact live chat support.

Thanks Management

In case you need any further clarification, please do get in touch with our support department.

Need help? Got questions to ask?

Contact us via: support@suremarketexpert.com

1/31/2024 7:05:00 PM

On Nov 14 2022, I got email asking me to deposit more money before I can withdraw funds



Welcome MAI NGUYEN

The registration process will cost you 8.5% of your profits balance which means you need to calculate 8.5% from your current profits and send alongside the personal code generated . This payment will validate the registration of the personal transfer code for the next 12 trading months and you will not be needing to make this payment until another 12 months time.

NOTE: 8.5% of profits balance must be paid to register the personal transfer code when trading contracted is completed.

Thanks Management

> In case you need any further clarification, please do get in touch with our support department.

Need help? Got questions to ask?

Contact us via: suremarketexpert.com

Below are screenshots of my KYC.





1/31/2024 7:32:27 PM

Utility bill (trash service)



1131 N Blue Gum St Anaheim CA 92806-240808

Customer Service (714) 238-3300 RepublicServices.com/Support

Important Information

It's easy to go paperless! Sign up for Paperless Billing at RepublicServices.com and enjoy the convenience of managing your account anytime, anywhere, on any device.

Account Number Invoice Number Invoice Date Previous Balance

Payments/Adjustments

Current Invoice Charges

0676-005391210 November 21, 2023

\$81.87 -\$81.87 **\$81.87**

Autopayment Payment Due Date \$81.87 Payment Due Date January 15, 2024

PAYMENTS/ADJUSTMENTS

Mai Nguyen 13291 Kelly St

Description Reference 5555555 Amount -\$81.87

CURRENT INVOICE CHARGES

Description Reference Quantity Unit Price Amount

Garden Grove, CA Contract: 9676313 (C3)
Current Svc Charges 12/01-02/29

\$81.87 \$81.87

CURRENT INVOICE CHARGES, AutoPayment due on January 15, 2024

Simple account access at your fingertips.

Download the Republic Services app or visit RepublicServices.com today.





1131 N Blue Gum St Anaheim CA 92806-240808 Do not Pay

* Thank You For Your Automatic Payment *

Autopayment	\$81.87		
Payment Due Date	January 15, 2024		
Account Number	3-0676-1313706		
Invoice Number	0676-005391210		

Return Service Requested

Check Box and Complete Reverse Make Checks Payable To:

MAI NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844-2033 make offered to

REPUBLIC SERVICES #676 FOR RWS OF SOUTHERN CALIFORNIA PO BOX 78829 PHOENIX AZ 85062-8829

1/31/2024 7:33:24 PM

Utility bill (trash service)



1131 N Blue Gum St Anaheim CA 92806-240808

Customer Service (714) 238-3300 RepublicServices.com/Support

Important Information
Update your contact information and stay up to date on services by signing up at www.republicservices.com/account/signup

Autopayment Payment Due Date October 15, 2023

PAYMENTS/ADJUSTMENTS

Description Payment - Thank You 07/15	Reference 5555555			-\$80.41
CURRENT INVOICE CHARGES				
Description	Reference	Quantity	Unit Price	Amount
Mai Nguyen 13291 Kelly St				
Garden Grove, CA Contract: 9676313 (C3)				\$81.87
Current Svc Charges 09/01-11/30				
CURRENT INVOICE CHARGES, AutoPayment	due on October 15	, 2023		\$81.87

Simple account access at your fingertips.

Download the Republic Services app or visit Republic Services.com today.





1131 N Blue Gum St Anaheim CA 92806-240808 Do not Pay

* Thank You For Your Automatic Paymen

 Autopayment
 \$81.87

 Payment Due Date
 October 15, 2023

 Account Number
 3-0676-1313706

 Invoice Number
 0676-005291947

Return Service Requested

For Bitting Address Changes Check Box and Complete Reverse Make Checks Payable To:

MAI NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844-2033

REPUBLIC SERVICES #676 FOR RWS OF SOUTHERN CALIFORNIA PO BOX 78829 PHOENIX AZ 85062-8829

1/31/2024 7:34:07 PM

Utility bill (trash service)



1131 N Blue Gum St Anaheim CA 92806-240808

Customer Service (714) 238-3300 RepublicServices.com/Support

Important Information

Effective July 1, 2023 current rates may be adjusted to reflect changes in CPI and Orange County disposal fees. Account Number 0676-005195398 Invoice Number May 21, 2023 Invoice Date \$77.49 Previous Balance -\$77.49 Payments/Adjustments

Current Invoice Charges

Payment Due Date Autopayment July 15, 2023 \$80.41

\$80.41

PAYMENTS/ADJUSTMENTS

Amount -\$77.49 Reference Description Payment - Thank You 04/17

CURRENT INVOICE CHARGES

Amount Unit Price Quantity Reference Description Mai Nguyen 13291 Kelly St Garden Grove, CA Contract: 9676313 (C3) \$80.41 Current Svc Charges 06/01-08/31 \$80.41 CURRENT INVOICE CHARGES, AutoPayment due on July 15, 2023

Simple account access at your fingertips.

Download the Republic Services app or visit RepublicServices.com today.



REPUBLIC

1131 N Blue Gum St Anaheim CA 92806-240808

Do not Pay

* Thank You For Your Automatic Payment

\$80.41 Autopayment July 15, 2023 Payment Due Date 3-0676-1313706 Account Number 0676-005195398 Invoice Number

Return Service Requested

Check Box and Complete Reverse

Make Checks Payable To:

MAI NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844-2033

REPUBLIC SERVICES #676 FOR RWS OF SOUTHERN CALIFORNIA PO BOX 78829 PHOENIX AZ 85062-8829

1/31/2024 7:56:29 PM

Dec 2023 bank statement (first page only)

SCHOOLSFIRST 📜

FEDERAL CREDIT UNION

15442 Newport Avenue Tustin, CA 92780 714/258-4000 www.SchoolsFirstfcu.org

MAI Q NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844 Account Number:

Date: 12/01/23 - 12/31/23

PAGE: 1

osting Date		Transaction Description	Pymt. Credit Finance Fee or or Credit Charges Charges	Trans. Amount	 Balance	
- 10		7,707				
12/01 1	ID 01	PRIMARY REGULAR SHARE ACCO	UNT Balance Forward		5.00	
12/31		Ending Balance			5.00	
		Dividends Paid Year to Dat	e	0.00		
12/01	TD 02	HUONG QUYNH NGUYEN Balance	Forward		2042.02	
12/01	10 62	Deposit Online Banking Tra	insfer From Share 71	2000.00	4042.02	
12/20		Deposit Dividend Tiered Ra		0.24	4842.26	
12/31		Annual Percentage Yield Ea	rned 0.10% from 12/01/23 throug	h 12/31/	23	
12/31		Ending Balance			4042.26	
12/31		Dividends Paid Year to Dat	ie	9.81		
					56102.59	
		KIMTHANH NGUYEN Balance Fo				
12/20		Withdrawal Online Banking	Transfer To Share 41 5	3.12	6105.71	
12/31		Deposit Dividend Tiered Ra	ite			
			arned 0.10% from 12/01/23 throug	n 12/31/	6105.71	
12/31		Ending Balance		es 42	0103.71	
		Dividends Paid Year to Dat	te distribution and seed was the second	31.43	M. M. Paramatana M. Jahr	
					4006.68	
The second second second second		TUNG HOANG NGUYEN Balance	Forward	0 34	4007.02	
12/31		Deposit Dividend Tiered Ra	ate	All the second s		
			erned 0.10% from 12/01/23 through	11 12/31/	4007.02	
12/31		Ending Balance		2.02		
		Dividends Paid Year to Dat	te Mariantalia kamantan kanan			
					5.00	
-		MAMA Balance Forward			5.00	
12/31		Ending Balance	•	0.00		
		Dividends Paid Year to Da	.e			
		LIQUID ADVANTAGE MONEY MA	DVET Balance Forward	Sanhalle	9.91	
12/01	ID 66		WEL Datque Louward		0.01	
12/31		Ending Balance Dividends Paid Year to Da	•	0.00		
		Dividends Paid Year to Da				
12/05		5-MONTH PROMO CERTIFICATE	Ralance Forward		20037.47	
Exercise State of the Second		Deposit Dividend 4.880%	Description of the second	83.22	20120.69	
12/31		Appual December Vield F	arned 5.00% from 12/01/23 throug	h 12/31/	/23	
12/21		THE RESIDENCE OF SHEET AND ADDRESS OF SHEET AND ADD		1 1 1 m	20120.69	
12/31		E-MONTH DRONG CERTIFICATE	will mature on 04/17/24			
		Dividends Paid Year to Da	te	120.69		
ere communi		Dividend? Laid Lear to ba				
12/20	TD 41	13-MO PROMOTIONAL CERTIFI	CATE Balance Forward		0.00	
46/ 40		Continued on followin				

1/31/2024 7:57:06 PM

November 2023 bank statement (1st page only)

SCHOOLSFIRST 🖳

FEDERAL CREDIT UNION

15442 Newport Avenue Tustin, CA 92780 714/258-4000 www.SchoolsFirstfcu.org

MAI Q NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844 Account Number:

Date:11/01/23 - 11/30/23

PAGE: 1

sting				Pymt. Credit					
ate	Da	te	Transaction Description	or Credit	Charges	Charges	Amount	Balance	
	WI U		of a 10 mag. To A of the second of a delegation of the second						
1/01	ID	01	PRIMARY REGULAR SHARE ACCOU	NT Balance Fo	rward			5.00	
11/30			Ending Balance					5.00	
			Dividends Paid Year to Date	Ē.			0.00		
11/01	ID	02	HUONG QUYNH NGUYEN Balance	Forward				20041.06	
11/16			Deposit Online Banking Tran	sfer From Sha	re 71		1000.00	21041.06	
11/17			Deposit Online Banking Tran	sfer From Sha	re 71		1000.00	22041.06	
11/17			Withdrawal Online Banking T	ransfer To Sh	are 40		-99.6699	2041.06	
11/30			Deposit Dividend Tiered Rat				0.96	2042.02	
			Annual Percentage Yield Ear		m 11/01/	23 through	h 11/30/	23	
11/30			Ending Balance	STATE OF STREET			N. 19010 - 15	2042.02	
			Dividends Paid Year to Date	built the soul files			9.57		
11/01	ID	03	KIMTHANH NGUYEN Balance For	ward				56097.98	
11/30	10		Deposit Dividend Tiered Rat				4.61	56102.59	
,			Annual Percentage Yield Ear		m 11/01/	23 through	h 11/30/	23	
11/30			Ending Balance					56102.59	
,			Dividends Paid Year to Date	•			48.31		
11/01	ID	84	TUNG HOANG NGUYEN Balance F	orward				4006.34	
11/16	-		Deposit Online Banking Tran	sfer From Sha	re 71		1000.00	5006.34	
11/21			Withdrawal Online Banking				1000.00-	4006.34	
11/22			Deposit Online Banking Tran				1000.00	5006.34	
11/22			Withdrawal Online Banking				1000.00-	4006.34	
11/30			Deposit Dividend Tiered Rat		Sec. 10.		0.34		
11/30			Annual Percentage Yield Ear		m 11/81/	23 through	h 11/38/	23	
11/30			Ending Balance					4006.68	
11/30			Dividends Paid Year to Date	a helia basaka d			1.68		
			DIVIDENCS FAIL TEST TO DATE						
11/01	TD	as.	MAMA Balance Forward					5.00	
11/30		03	Ending Balance					5.00	
11/30			Dividends Paid Year to Date				0.00		
			DIVIDENDS FAID TEST TO DATE						
11/01	TD	86	LIQUID ADVANTAGE MONEY MARK	ET Balance Fo	rward			0.01	
11/30			Ending Balance					0.01	
-1, 50			Dividends Paid Year to Date	V 18 2 24			0.00	STATE OF THE PARTY	
11/17	TD	40	5-MONTH PROMO CERTIFICATE	Salance Forwar	d			0.00	
11/17		-	Deposit Online Banking Tran				20000.00	20000.00	
11/30			Deposit Dividend 4.880%				37.47	20037.47	
			Continued on following	page					
			continued on lottowing	L-0-					

1/31/2024 7:57:42 PM

October 2023 bank statement (1st page only)

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FEDERAL CREDIT UNION

15442 Newport Avenue Tustin, CA 92780 714/258-4000 www.SchoolsFirstfcu.org

MAI Q NGUYEN 13291 KELLY ST GARDEN GROVE CA 92844

Account Number:

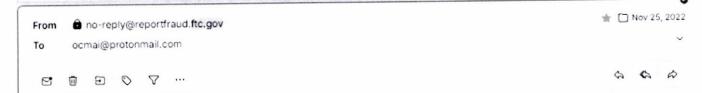
Date:10/01/23 - 10/31/23

PAGE: 1

	Eff.	Pymt. Credit Finance Fee or		
		Transaction Description or Credit Charges Charges	Amount	Balance
10/01	TD 91	PRIMARY REGULAR SHARE ACCOUNT Balance Forward		5.00
10/31	10 61	Ending Balance		5.00
10/31		Dividends Paid Year to Date	9.99	****
		Dividends raid year to bate		
10/01	TD 82	HUONG QUYNH NGUYEN Balance Forward		16039.49
10/05	10 02	Denosit Online Banking Transfer From Share 71	99.99	17039.49
10/11		Deposit Online Banking Transfer From Share 71 Deposit Online Banking Transfer From Share 71 Deposit Online Banking Transfer From Share 71	99.99	19039.49
10/25		Deposit Online Banking Transfer From Share 71	99.99	20039.49
10/31		Deposit Dividend Tiered Rate	1.57	20041.06
,		Annual Percentage Yield Earned 0.10% from 10/01/23 through	10/31/	23
10/31		Ending Balance		20041.06
			8.61	
10/01	ID 03	KIMTHANH NGUYEN Balance Forward		56093.22
10/31		Deposit Dividend Tiered Rate	4.76	56097.98
W		Annual Percentage Yield Earned 0.10% from 10/01/23 through	10/31/	23
10/31		Ending Balance		56097.98
		Dividends Paid Year to Date	43.70	
10/01	ID 04	TUNG HOANG NGUYEN Balance Forward		4505.99
10/09		Withdrawal Online Banking Transfer To Share 71	500.00-	4005.99
10/31		Deposit Dividend Tiered Rate	0.35	
		Annual Percentage Yield Earned 0.10% from 10/01/23 through	10/31/	23
10/31		Ending Balance		4006.34
		Dividends Paid Year to Date	-	
• • • • • • •	• • • • • •			
The state of the s		MAMA Balance Forward		5.00
10/02		Deposit Online Banking Transfer From Share 71	115.00	120.00
10/04			115.00-	5.00
10/31		Ending Balance	0.00	
		Dividends Paid Year to Date	0.00	
	TD 04	LIQUID ADVANTAGE MONEY MARKET Balance Forward		0.01
10/01		Ending Balance		0.01
16/31			0.00	
		DIVIDENUS FAID TEAR to Date		
10/01		FREE CHECKING Balance Forward		3269.55
10/01	/1		300.00	2969.55
10/01		ATM SCHOOLSFIRST GARDEN GROVE CA 3064/888Y		THE RESERVE OF THE PARTY OF THE
10/02		Withdrawal ACH PROTECTIVE LIFE	60.59	2908.96
-0,02		Continued on following page		

1/31/2024 7:06:33 PM

I submitted complaint with ReportFraud.ftc.gov





We Have Your Report!

Report number: 154027526

Thank you for filing a report with the Federal Trade Commission and helping to fight fraud in your community.

The FTC does not resolve individual reports, but your report will be entered in the FTC's Consumer Sentinel database and will be available to federal, state, and local law enforcement across the country.

Your Next Steps

General Advice:

- You can find tips and learn more about bad business practices and scams at consumer.ftc.gov.
- You also can file a report with your state attorney general.

Want To Learn More?



FROM: MAI NOWEN & THI NOWEN

13291 KELLY ST

GARDEN GROVE, ON 92844

CLERK OF THE UNITED
BANKRUPTCY COURT FOR
DISTRICT OF DELAWARE

824 MARKET STREI

3RD FLOOR,
WILMINGTON, DE